



**HORIZON**  
UPGRADE INSTRUCTIONS

---

**Table Of Contents:**

<b>Section 1: Upgrade Using A Certificate <u>With</u> Internet Access</b>	<b>2</b>
<b>Section 2: Upgrade Using A Certificate <u>Without</u> Internet Access</b>	<b>4</b>
<b>Section 3: Purchase Upgrade With A Credit Card <u>With</u> Internet Access</b>	<b>7</b>
<b>Section 4: Purchase Upgrade With A Credit Card <u>Without</u> Internet Access</b>	<b>9</b>

---

Horizon Control Inc.  
5575 Pocusset Street  
Pittsburgh, PA 15217  
Phone: 412-422-3100  
[www.horizoncontrol.com](http://www.horizoncontrol.com)

## Section 1: Upgrade Using A Certificate With Internet Access

Before attempting to upgrade a Horizon device, we recommend that you download the latest version of the Horizon Control Incorporated upgrade utility. This can be located in the Horizon download area [http://www.horizoncontrol.com/web/horizon/hz\\_download.htm](http://www.horizoncontrol.com/web/horizon/hz_download.htm) Under "Horizon Upgrade Utilities". Check the website for the current version.

1. Close Horizon
2. Using Windows Explorer, browse into C:\Program Files\Horizon, and launch the HCI Upgrade utility. (Labeled HCIUpgrade-Version Number.exe)
3. Select "My Horizon dealer has given me a Upgrade Key", and then click "Next".



4. Enter Your Upgrade Key into the spaces provided.



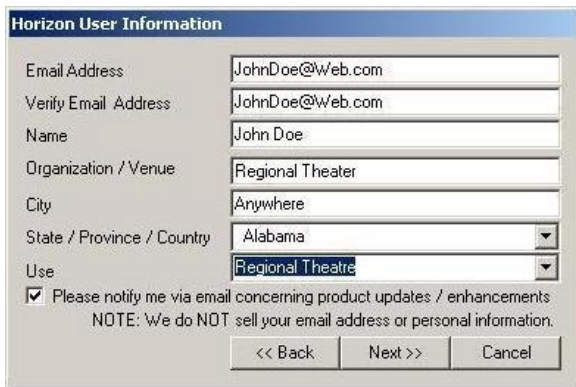
5. Select the type of your device, and direct HCI Upgrade where to "look" for it, and click "Next".



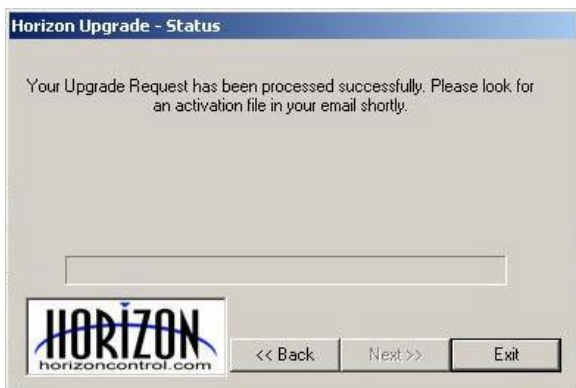
6. Select the device you wish to upgrade from the list, then click "Next".



7. Enter all of your personal information, then click "Next".  
(A correct email address is critical for us to support you in the event of an upgrade problem.)



8. Look for an email from Horizon Control containing an activation.txt. Once you receive the email, place the activation.txt on your desktop.



9. Launch the Horizon Upgrade Utility again; the utility should automatically upgrade the device, if it is present. The utility may request that you search for the device, similar to step 6. Feel free to contact Horizon Support with any questions.

[Support@HorizonControl.com](mailto:Support@HorizonControl.com)

+1-412-422-3100 Ext. 2

## Section 2: Upgrade Using A Certificate Without Internet Access

Before attempting to upgrade a Horizon device, we recommend that you download the latest version of the Horizon Control Incorporated upgrade utility. This can be located in the Horizon download area [http://www.horizoncontrol.com/web/horizon/hz\\_download.htm](http://www.horizoncontrol.com/web/horizon/hz_download.htm) Under "Horizon Upgrade Utilities". Check the website for the current version.

1. Close Horizon
2. Using Windows Explorer, browse into C:\Program Files\Horizon, and launch the HCI Upgrade utility. (Labeled HCIUpgrade-Version Number.exe)
3. Select "My Horizon dealer has given me a Upgrade Key", and then click "Next".



4. Enter Your Upgrade Key into the spaces provided.



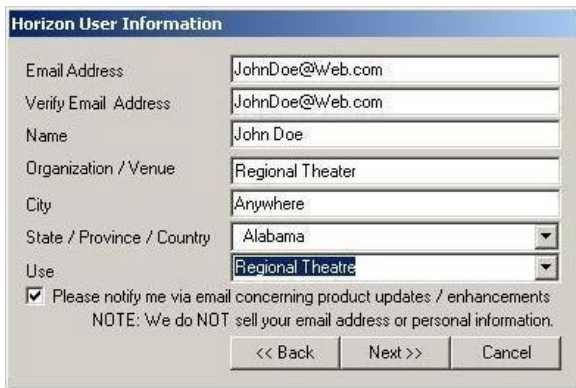
5. Select the type of your device, and direct HCI Upgrade where to "look" for it, and click "Next".



6. Select the device you wish to upgrade from the list, then click “Next”.



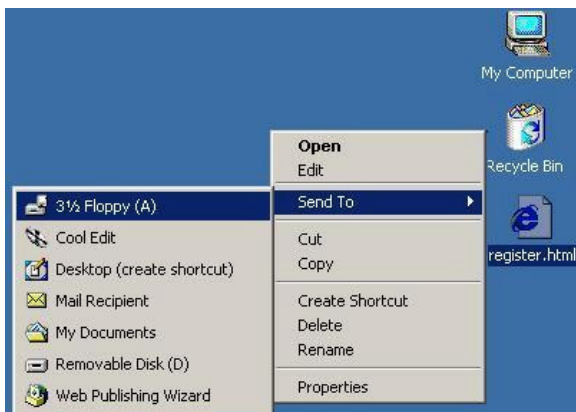
7. Enter all of your personal information, then click “Next”.  
(A correct email address is critical for us to support you in the event of an upgrade problem.)



8. Click “No” For going to the Internet to finish registration.



9. Copy the register.html file from your desktop to a removable disk, and take it to a PC with internet access.



10. On a PC with internet access, double click on the "register.html" file on the disk.

11. Look for an email from Horizon Control containing an activation.txt. Once you receive the email, place the activation.txt on your disk, and take it back to the Horizon PC, and place it on the Desktop.



12. Launch the Horizon Upgrade Utility again; the utility should automatically upgrade the device, if it is present. The utility may request that you search for the device, similar to step 6. Feel free to contact Horizon Support with any questions.

[Support@HorizonControl.com](mailto:Support@HorizonControl.com)

+1-412-422-3100 Ext. 2

### Section 3: Purchase Upgrade With A Credit Card With Internet Access

Before attempting to upgrade a Horizon device, we recommend that you download the latest version of the Horizon Control Incorporated upgrade utility. This can be located in the Horizon download area [http://www.horizoncontrol.com/web/horizon/hz\\_download.htm](http://www.horizoncontrol.com/web/horizon/hz_download.htm) Under "Horizon Upgrade Utilities". Check the website for the current version.

1. Close Horizon
2. Using Windows Explorer, browse into C:\Program Files\Horizon, and launch the HCI Upgrade utility. (Labeled HCIUpgrade-Version Number.exe)
3. Select "I want to purchase an upgrade on-line with my credit card", and then click "Next".



4. Select the type of your device, and direct HCI Upgrade where to "look" for it, and click "Next".



5. Select the device you wish to upgrade from the list, then click "Next".



6. Enter all of your personal information, then click “Next”.  
 (A correct email address is critical for us to support you in the event of an upgrade problem.)

7. Select the upgrade you would like to purchase, and click “Purchase”.

Select	Upgrades Available for S/N 420-00013	Price
<input checked="" type="radio"/>	Add 512 Channels Gold Software	\$2048.00
<input type="radio"/>	Add 1024 Channels Gold Software	\$4096.00
<input type="radio"/>	Midi/SMPTE Board Software	\$499.00
<input type="radio"/>	Add 16 Opto 22 I/O (Playback/1024) or 1 I/O Board	\$350.00
<input type="radio"/>	Add 16 Opto 22 Ethernet I/O Points	\$350.00

8. Fill In All information regarding billing, and click “Purchase”.

9. Look for an email from Horizon Control containing an activation.txt. Once you receive the email, place the activation.txt on your desktop.

10. Launch the Horizon Upgrade Utility again; the utility should automatically upgrade the device, if it is present. The utility may request that you search for the device, similar to step 6.

Feel free to contact Horizon Support with any questions.

[Support@HorizonControl.com](mailto:Support@HorizonControl.com)

+1-412-422-3100 Ext. 2

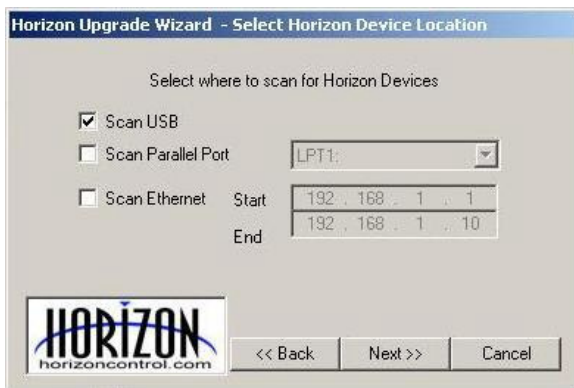
#### Section 4: Purchase Upgrade With A Credit Card Without Internet Access

Before attempting to upgrade a Horizon device, we recommend that you download the latest version of the Horizon Control Incorporated upgrade utility. This can be located in the Horizon download area [http://www.horizoncontrol.com/web/horizon/hz\\_download.htm](http://www.horizoncontrol.com/web/horizon/hz_download.htm) Under "Horizon Upgrade Utilities". Check the website for the current version.

1. Close Horizon
2. Using Windows Explorer, browse into C:\Program Files\Horizon, and launch the HCI Upgrade utility. (Labeled HCIUpgrade-Version Number.exe)
3. Select "I want to purchase an upgrade on-line with my credit card", and then click "Next".



4. Select the type of your device, and direct HCI Upgrade where to "look" for it, and click "Next".



5. Select the device you wish to upgrade from the list, then click "Next".



6. Enter all of your personal information, then click “Next”.  
(A correct email address is critical for us to support you in the event of an upgrade problem.)

**Horizon User Information**

Email Address: JohnDoe@Web.com

Verify Email Address: JohnDoe@Web.com

Name: John Doe

Organization / Venue: Regional Theater

City: Anywhere

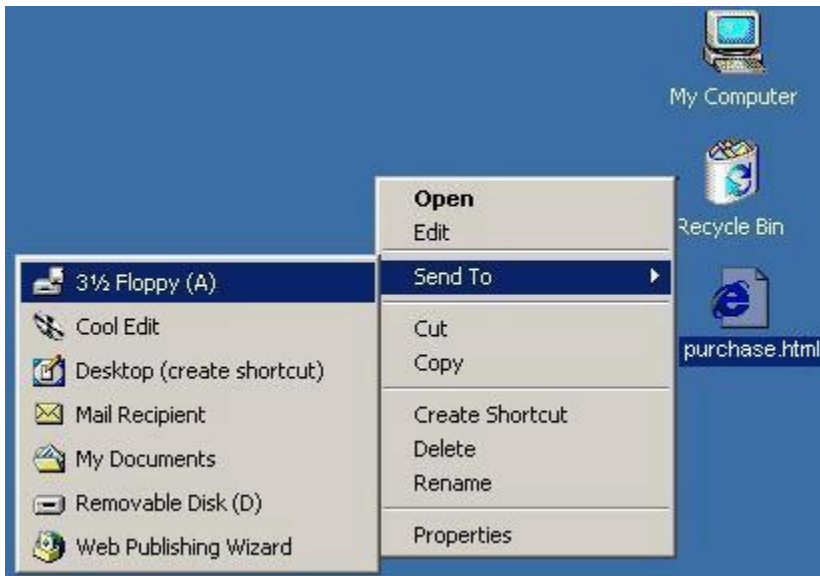
State / Province / Country: Alabama

Use: Regional Theatre

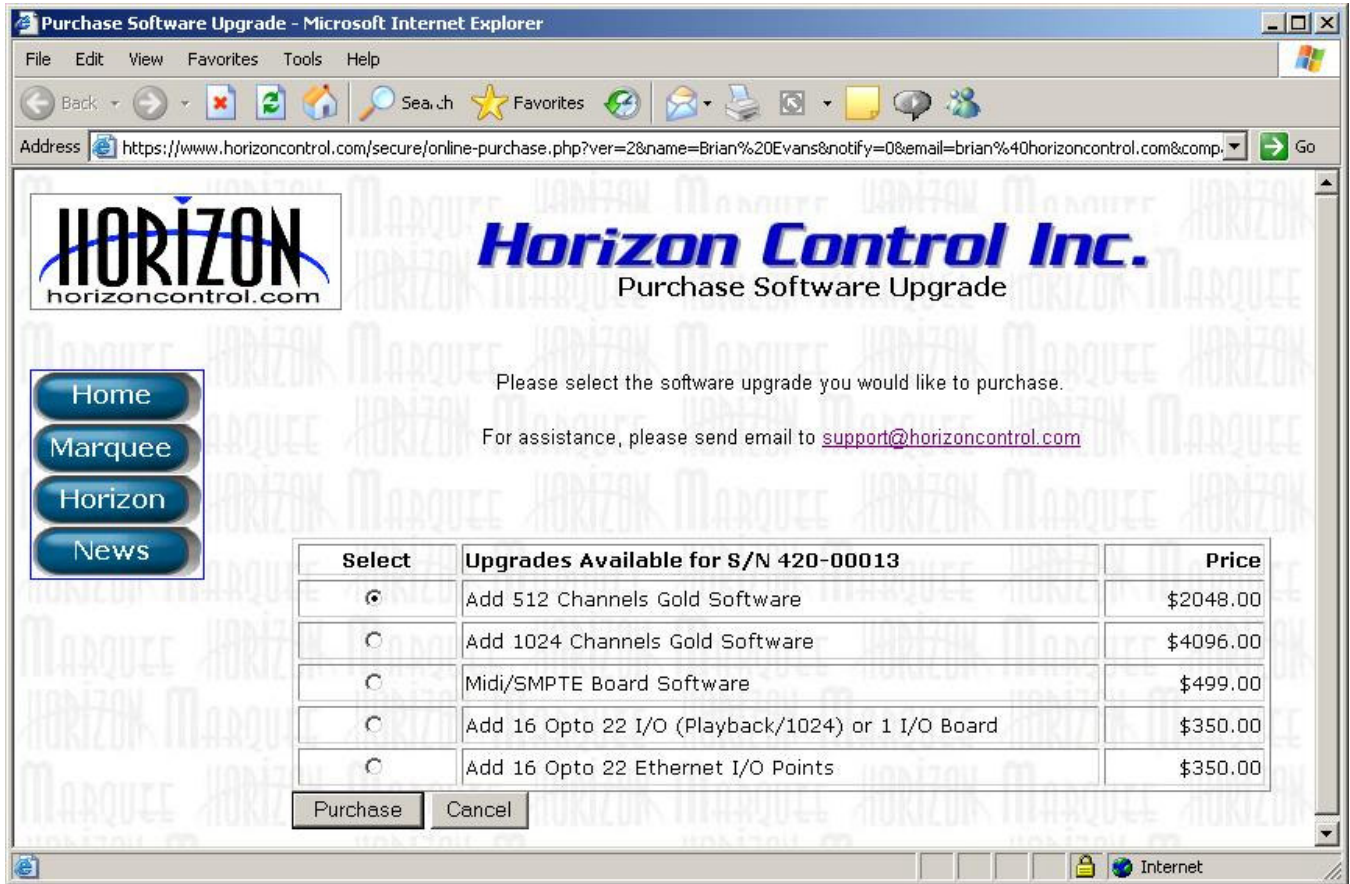
Please notify me via email concerning product updates / enhancements  
NOTE: We do NOT sell your email address or personal information.

<< Back    Next >>    Cancel

7. Copy the “purchase.html” file from your desktop to a removable disk, and take to a PC with internet access.



8. Select the upgrade you would like to purchase, and click "Purchase".



9. Fill In All information regarding billing, and click "Purchase".

10. Look for an email from Horizon Control containing an activation.txt. Once you receive the email, place the activation.txt on your disk, and take it back to the Horizon PC, and place it on the Desktop.

11. Launch the Horizon Upgrade Utility again; the utility should automatically upgrade the device, if it is present. The utility may request that you search for the device, similar to step 6. Feel free to contact Horizon Support with any questions.

[Support@HorizonControl.com](mailto:Support@HorizonControl.com)  
+1-412-422-3100 Ext. 2